

**TITLE/APPLICATION - 70**

**REFUSAL TO TRANSPORT - LIMITATIONS OF CARRIAGE**

VS MAY REFUSE TO TRANSPORT, OR WILL REMOVE ANY PASSENGER OR PASSENGER'S BAGGAGE AT ANY POINT FOR ANY OF THE FOLLOWING REASONS:

**GOVERNMENT REQUEST OR REASONS BEYOND CARRIER CONTROL - 71**

- (A) WHENEVER SUCH ACTION IS NECESSARY TO COMPLY WITH ANY GOVERNMENT REGULATION OR TO COMPLY WITH ANY GOVERNMENTAL REQUEST FOR EMERGENCY TRANSPORTATION IN CONNECTION WITH THE NATIONAL DEFENSE, OR WHENEVER SUCH ACTION IS NECESSARY OR ADVISABLE BY REASON OF WEATHER OR OTHER CONDITIONS BEYOND ITS CONTROL (INCLUDING BUT WITHOUT LIMITATION, ACTS OF GOD, FORCE MAJEURE, STRIKES, CIVIL COMMOTIONS, EMBARGOES, WARS, HOSTILITIES OR DISTURBANCES) ACTUAL, THREATENED OR REPORTED

**SEARCH OF PASSENGERS - 72**

- (B) SEARCH OF PASSENGER OR PROPERTY WHEN A PASSENGER REFUSES TO PERMIT SEARCH OF HIS PERSON OR PROPERTY FOR EXPLOSIVES OR A CONCEALED, DEADLY OR DANGEROUS WEAPON OR ARTICLE

**PROOF OF IDENTITY - 73**

- (C) WHEN A PASSENGER REFUSES ON REQUEST TO PRODUCE POSITIVE IDENTIFICATION  
NOTE: VS SHALL HAVE THE RIGHT, BUT SHALL NOT BE OBLIGATED, TO REQUIRE POSITIVE IDENTIFICATION OF PERSONS PURCHASING TICKETS AND/OR PRESENTING A TICKET(S) FOR THE PURPOSE OF BOARDING AIRCRAFT

**ACROSS INTERNATIONAL BOUNDARIES – 74**

- (D) WHEN A PASSENGER IS TRAVELING ACROSS ANY INTERNATIONAL BOUNDARY IF:
- (1) THE TRAVEL DOCUMENTS OF SUCH PASSENGER ARE NOT IN ORDER
  - (2) FOR ANY REASON, SUCH AS PASSENGER'S EMBARKATION FROM, TRANSIT THROUGH, OR ENTRY INTO ANY COUNTRY FROM, THROUGH, OR TO WHICH SUCH PASSENGER DESIRES TRANSPORTATION WOULD BE UNLAWFUL
  - (3) SUCH PASSENGER FAILS OR REFUSES TO COMPLY WITH THE RULES AND REGULATIONS OF VS REGARDING INTERNATIONAL TRAVEL
  - (4) PASSENGER DESTROYS HIS OR HER DOCUMENTATION DURING FLIGHT, AND/OR REFUSES A REQUEST BY VS TO SURRENDER, AGAINST RECEIPT, HIS/HER TRAVEL DOCUMENTS, TO BE HELD BY VS DURING THE JOURNEY

**PASSENGER'S CONDUCT - 75**

- (E) IN THE FOLLOWING CATEGORIES REFUSAL OR REMOVAL OF PASSENGERS MAY BE NECESSARY FOR THE COMFORT AND SAFETY OF THEMSELVES OR OTHER PASSENGERS AND IN SOME CASES RESTRAINT OF THE PASSENGER:
- (1) PERSONS WHOSE CONDUCT IS DISORDERLY, ABUSIVE OR VIOLENT WHETHER ON BOARD AIRCRAFT OR NOT
  - (2) PERSONS WHO ARE BAREFOOT
  - (3) PERSONS WHO ARE UNABLE TO SIT IN THE SEAT WITH THE SEATBELT FASTENED
  - (4) PERSONS WHO APPEAR TO BE INTOXICATED OR UNDER THE INFLUENCE OF DRUGS
  - (5) PERSONS WHO HAVE AN OBVIOUS CONTAGIOUS DISEASE
  - (6) PERSONS WHO HAVE AN OFFENSIVE ODOR SUCH AS FROM A DRAINING WOUND
  
  - (7) PERSONS WHO WEAR OR HAVE ON OR ABOUT THEIR PERSON CONCEALED OR UNCONCEALED DEADLY OR DANGEROUS WEAPONS; PROVIDED, HOWEVER, THAT VS WILL CARRY PASSENGERS WHO MEET THE QUALIFICATIONS AND CONDITIONS FOR CARRYING SUCH WEAPONS
  - (9) MANACLED PERSONS IN CUSTODY OF LAW ENFORCEMENT PERSONNEL OR PERSONS WHO HAVE RESISTED OR MAY REASONABLY BE BELIEVED TO BE CAPABLE OF RESISTING ESCORTS
  - (10) PERSONS WHO HAVE AN ILLNESS THAT MAY BECOME OBNOXIOUS ALOFT, WHICH HAS BEEN CONFIRMED BY A PHYSICIAN
  - (11) PERSONS WHO HAVE MISREPRESENTED A CONDITION WHICH BECOMES EVIDENT UPON ARRIVAL AT THE AIRPORT, AND THE CONDITION IS UNACCEPTABLE FOR SAFE CARRIAGE
  - (12) PERSONS WHO WOULD REQUIRE AN UNUSUAL AMOUNT OR UNREASONABLE TYPE OF ASSISTANCE OR MEDICAL TREATMENT EN ROUTE OR WHO WOULD NOT BE ABLE TO SAFELY COMPLETE SUCH FLIGHT WITHOUT ACCESS TO SPECIALIST MEDICAL ASSISTANCE.
  - (13) IF IN THE VIEW OF VS THE PASSENGER CONDUCTS HIMSELF OR HERSELF ABOARD THE AIRCRAFT SO AS TO ENDANGER THE AIRCRAFT OR ANY PERSON OR PROPERTY ON BOARD OR OBSTRUCTS THE CREW IN THE PERFORMANCE OF THEIR DUTIES
  
  - (14) PERSONS WHO FAIL TO COMPLY WITH ANY RESTRICTION ON OR PROHIBITION AGAINST SMOKING ABOARD THE AIRCRAFT IMPOSED BY VS, OR BEHAVES IN A MANNER TO WHICH OTHER PASSENGERS MAY REASONABLY OBJECT

VSMAY TAKE SUCH MEASURES AS IT DEEMS NECESSARY TO PREVENT CONTINUATION OF SUCH CONDUCT, INCLUDING RESTRAINT OF THE PASSENGER AND/OR REMOVAL OF THE PASSENGER FROM THE AIRCRAFT AND/OR REFUSAL OF CARRIAGE, ONWARD OR FUTURE CARRIAGE OF THE PASSENGER

- (2) THE PASSENGER SHALL NOT OPERATE ANY ELECTRONIC DEVICES ON BOARD WITHOUT VS'S PERMISSION, EXCEPT THAT HEARING AIDS AND HEART PACEMAKERS MAY BE USED

**PASSENGER FARE, CHARGES – 76**

- (H) PASSENGER FARES, CHARGES AND TICKET CARRIER WILL REFUSE TO TRANSPORT IF THE APPLICABLE FARE OR ANY CHARGES OR TAXES PAYABLE HAVE NOT BEEN PAID OR CREDIT ARRANGEMENTS AGREED BETWEEN CARRIER AND THE PASSENGER FOR THE PERSON PAYING FOR THE TICKET HAVE NOT BEEN COMPLIED WITH; OR THE TICKET PRESENTED BY THE PASSENGER

- (1) HAS BEEN ACQUIRED UNLAWFULLY OR HAS BEEN PURCHASED FROM ANY ENTITY OTHER THAN THE ISSUING CARRIER OR ITS AUTHORIZED AGENT; OR
  - (2) HAS BEEN REPORTED AS BEING LOST OR STOLEN; OR
  - (3) IS A COUNTERFEIT TICKET; OR
  - (4) ANY FLIGHT COUPON HAS BEEN ALTERED BY ANYONE OTHER THAN CARRIER OR IT'S AUTHORIZED AGENT OR HAS BEEN MUTILATED,; OR
  - (5) THE PERSON PRESENTING THE TICKET CANNOT PROVE THAT HE OR SHE IS THE PERSON NAMED IN THE "NAME OF PASSENGER" BOX
- (I) IF QUESTION ARISES OF ANY AIRCRAFT BEING OVERLOADED CARRIER SHALL DECIDE WHICH PASSENGERS OR ARTICLES WILL BE CARRIED.
- (J) RECOURSE OF PASSENGER  
SUBJECT TO THE PROVISIONS OF RULE 87 (DENIED BOARDING COMPENSATION) THE SOLE RECOURSE OF ANY PERSON SO REFUSED CARRIAGE OR REMOVED EN ROUTE FOR ANY REASON SPECIFIED IN THE FOREGOING PARAGRAPHS SHALL BE RECOVERY OF THE REFUND VALUE OF THE UNUSED PORTION OF HIS/HER TICKET FROM THE CARRIER FOR REFUSING OR REMOVING, AS PROVIDED IN RULE 90 (REFUNDS).
- (K) CARRIAGE OF UNACCOMPANIED MINORS  
GENERAL PROVISIONS
- (1) EXCEPT AS OTHERWISE PROVIDED, CHILDREN BETWEEN THE AGES OF 5 AND 15 WILL BE ACCEPTED FOR CARRIAGE ON VS OPERATED SERVICES UNACCOMPANIED, PROVIDED:
    - (a) ADVANCE ARRANGEMENTS HAVE BEEN MADE WITH VS
    - (b) CHILDREN ARE ACCOMPANIED TO THE AIRPORT AT THE TIME OF DEPARTURE BY A PARENT, GUARDIAN, OR RESPONSIBLE ADULT WHO SHALL REMAIN WITH THE CHILD UNTIL ENPLANED AND SATISFACTORY EVIDENCE IS PRESENTED THAT THE CHILD WILL BE MET AT THE AIRPORT OF DESTINATION BY ANOTHER PARENT, GUARDIAN OR RESPONSIBLE ADULT UPON DEPLANING. IN ADDITION, VS REQUIRES THAT SUCH EVIDENCE MUST BE IN WRITING, A DUPLICATE OF WHICH MUST BE IN CHILD'S POSSESSION
    - (c) THE FLIGHT ON WHICH SPACE IS HELD IS NOT EXPECTED TO TERMINATE SHORT OF OR BY-PASS THE DESTINATION.
    - (d) A FULL ADULT PUBLISHED FARE HAS BEEN PURCHASED.
  - (2) THE AGE LIMIT REFERRED TO IN THIS RULE SHALL BE THE AGE OF THE CHILD AT THE DATE OF COMMENCEMENT OF CARRIAGE. VS MAY REQUIRE SATISFACTORY EVIDENCE ESTABLISHING THE CHILD'S AGE.
  - (3) ACCOMPANIED: CHILDREN UNDER 12 YEARS OF AGE ARE ACCEPTED FOR TRANSPORTATION WHEN ACCOMPANIED ON THE SAME FLIGHT AND IN THE SAME COMPARTMENT BY A PASSENGER AT LEAST 16 YEARS OF AGE.